**Exciting Job Opportunity with North Coast Community Services**

**Job Title:** **FAMILY SUPPORT WORKER Hourly Wage**: $29.17 to $33.49

**Location:** Prince Rupert **Union Grid Level:** 12

**Terms:** Permanent Full Time 35 hours per week **Hours:** Monday - Friday, 8:30 - 4:30

(flexibility may be required to meet family needs)

**Posted:** August 2025 - open until filled **Start date:** As soon as possible

**Benefits:** This is a unionized position with salary and benefits subject to the requirements of the [BC Government Employees Union](https://www.bcgeu.ca/)’s Collective Agreement.

**THE JOB:** NCCS offers a variety of programs and services to children, youth, and families in Prince Rupert and the wider geographic area that includes Haida Gwaii. In collaboration with the Ministry of Children and Family Development, and working in the Family Skills - Out of Care Program under the supervision of Executive Director, the Family Support Worker (FSW) provides supports to parents, foster parents, and guardians in the development of life, parenting and social skills. The FSP-OCP offers culturally appropriate activities and supports while supervising visits for parents whose children are in the care of MCFD. The FSW assists the team to: 1. Develop, implement, evaluate, and modify client plans within program guidelines; 2. Identify potential risks; 3. Facilitate educational sessions, and problem-solving with clients related to parenting and family functioning prepare activity agendas and facilitate groups and individual sessions addressing specific social/life skills development goals; and 4. Evaluate effectiveness of intervention plans and solve programs as needed with supervisor.

**THE CANDIDATE:** NCCS is looking for an individual who holds the fundamental belief that each individual matters and that quality assessment and intervention services include culturally inclusive and trauma informed practices. As a member of an energetic team, the successful candidate will bring humanity, support, and guidance to families in need, as well as a vision of the future that will address complex community needs, including the use of remote service delivery technologies.

**NCCS requires a motivated individual with the following qualifications:**

* Bachelor Degree in a field related to human or social services, psychology, nursing, etc.
* One-year experience working with children and families
* OR equivalent combination of education, training and experience acceptable to the employer and the contract manager.

**Core Competencies include:**

* Strong skills for effective communication – listening, speaking, and writing
* Ability to use standard office technology and ability to learn new programs and applications
* Utilization of effective conflict resolution strategies appropriate for children and youth
* Knowledge of delays in functional skill development that children and youth with support needs may display
* Understands, demonstrates, and maintains professional boundaries with co-workers, clients and community partners

**Other Requirements:**

* Clear Criminal Record Review
* Physical ability to meet job requirements
* Class 5 driver's license, clear driver's abstract and daily access to and use of vehicle

***Submit cover letter and resume to NCCS Recruitment @ recruitment@nccspr.ca***

*NCCS is committed to Employment Equality and encourages applications from qualified candidates.*

***Only short-listed candidates will be contacted.***